



## 2020/2021 Fee Information

Below you will find answers to many common questions about the Cranston Residents Association (Cranston RA) and your membership.

**What is the Cranston RA?** The Cranston RA is a not-for-profit organization that owns and maintains amenities in Cranston for the benefit of residents.

**How do I become a member of the Cranston RA?** All property owners in the community of Cranston automatically become members of the Cranston RA when they purchase their home.

**What if it's not my name on the invoice?** The Cranston RA fees apply to the current homeowner of every property. If you are the current homeowner, please contact us to update our records. If you are a renter at this address, please forward this information and fee notice to your landlord.

**When are my fees due and how do I pay them?** The Cranston RA fees are applied annually and are due April 1st of every year. Interest is applied to all accounts outstanding after April 30, 2020. Instructions for paying your fees can be found online at [www.cranstonra.ca/membership-online-payments](http://www.cranstonra.ca/membership-online-payments)

**Did my fees go up this year?** The Cranston RA Board of Directors has approved an inflationary increase in fees.

**How are my fees spent?** Your annual fees support the maintenance of amenities in the community of Cranston including several decorative corners, the Art Park, the Windmill site and Cranston entry features. Your fees also support events and programs throughout the year, and the maintenance of the Century Hall facility and park which includes a splash park, hockey rink, tennis courts and gymnasium.

**Where can I find a copy of the annual budget?** A copy of the 2020/2021 budget can be found at [www.cranstonra.ca/membership-information](http://www.cranstonra.ca/membership-information)

**What are the benefits of being a Cranston RA member?** Benefits of membership include access to the Century Hall indoor and outdoor facilities, community celebrations and events year round and resident rates for Cranston RA programs and facility rentals. You also have access to the Cranston Community Tool Library. See [www.cranstonra.ca](http://www.cranstonra.ca) for details.

**How do I gain access to Century Hall?** Residents 10 years and older must present a membership card for access to Century Hall. To receive your permanent membership card:

- 1) Complete the Membership Update form available at [www.cranstonra.ca/century-hall-forms](http://www.cranstonra.ca/century-hall-forms)
- 2) Present your Certificate of Title and government issued ID to the front desk at Century Hall.

Youth aged 10 to 17 will need to have the permission of their parent or guardian and review the code of conduct in order to obtain their first membership card. Children 9 years old and younger must be accompanied by a card-carrying member at all times.

**We look forward to seeing you at Century Hall.**